

## Personal Data

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Name Martin Bergaus, PhD, MBA, MSc, MSc  
Date of Birth 25.01.1972  
Place of Birth Wr. Neustadt  
Nationality Austrian

## Training and Qualification

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Studies Electrical | Computer Engineering (MSc, TU of Vienna, 2002)  
General Management (MBA, TU of Vienna | Danube University Krems |  
CASE Western Reserve University Cleveland, Ohio, USA, 2005)  
Applied Science and Research (MSc, Danube University Krems, 2010)  
Doctor of Philosophy in Computing and Creative Technologies  
(PhD, Leeds Beckett University, Leeds, UK, 2014)

Leadership Junior Executive personnel training, leadership, team development,  
conflict management, communication, rhetoric, negotiation and change  
management, conduct of negotiations

Project-Mgmt Certified Senior Project Manager: IPMA (cSPM, 2004)  
Service-Mgmt ITIL Foundation and Service Manager v2 (2007)  
Process-Mgmt Six Sigma (Green Belt, 2008)

## Lecturing and Research

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Lectureship Associate professor at the University of Applied Science (Bfi Vienna) in  
logistics and transport management studies, project management and  
information technology studies

Research Supervision of master theses and scientific papers  
IST 6. Master's program European Research Project SPICE  
(Service Platforms for Innovative Communication Environments)

## Professional Experience

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SW development SW development and SW project manager databases and web applications  
Project delivery IT project implementation as project- and program manager, productmanager  
Mgmt consulting Senior-, Managing and Principal Consultant financial services  
IT architecture Planning, conception and implementation of international IT projects  
Presales Sales support as Solution Architect | Engagement Manager  
Sales Key Account- and Sales Manager, Account Director and Country Manager  
Senior manager Leadership/team management within project implementation, consulting  
and sales

## Project Experience

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Project-Mgmt Project management of complex IT projects for public and  
telecommunication companies, banks and insurance companies

Project Controlling Definition and implementation of a project controlling system

Project Coaching Coaching of Project Managers and Project Team Members

Change-Mgmt Design of Change Management Processes, controlling and coaching of  
Change Management Processes

Process-Mgmt Optimisation of business and IT processes

Mgmt Consulting Organisation and Business process analysis and optimization, Set-up and  
implementation of new organization structures, Conception and  
implementation of complex client facing solutions

IT-Mgmt Set-up of IT strategies and IT operation concepts,  
IT organization analysis with ITIL, Development of IT architectures, methods  
and standards